



## HELP WHEN YOU NEED IT MOST!

Based on your selected membership, you are able to use the following valuable services.

BENEFITS	STANDARD	GUARD PLUS	PREMIUM
<p><b>Crisis Response Service</b></p>  <p>HelpMe 24/7 has a state-of-the-art crisis management centre which is available to members 24-hours a day, 7-days a week. The Crisis Management Centre provides expert crisis assistance and emergency coordination for all HelpMe 24/7 services. Our specialist crisis centre agents will contact you on demand, and coordinate your emergency on your behalf.</p>	X	X	X
<p><b>Funeral and Personal Accident Cover</b></p>  <p>The Personal Accident Policy, underwritten by Workers Life Assurance Company Limited (FSP 392) provides you with cover if you die, or if you are disabled as the result of an accident.</p> <p>The main member of the policy is covered for a R5,000 Funeral Benefit payable if your death is from natural causes, or a R20 000 Personal Accident benefit if your death is due to an accident.</p>	X	X	X
<p><b>Roadside Security</b></p>  <p>Get armed guards dispatched to your location in a roadside emergency. You will receive access to a nationwide network of highly trained reaction officers. So, if you have a roadside emergency or breakdown, we will dispatch an armed guard to your location, as your safety and well-being is our greatest priority.</p>		X	X
<p><b>Medical Emergency Services</b></p>  <p>In the event of an accident we will dispatch a medical response team to the scene of the accident. Additionally, in an emergency, we will coordinate the dispatch of a specialist emergency medical response team to the scene of the accident, where appropriate lifesaving support will be provided. We also provide 24/7 telephonic Paramedic assistance where we provide general medical information and advice.</p>			X
<p><b>Breakdown/Roadside Assistance</b></p>  <p>Comprehensive roadside assistance to cover roadside events, including towing in the event of mechanical or electrical vehicle breakdown, accident towing, flat battery assistance, running out of fuel assistance, as well as bicycle breakdown/puncture assistance.</p>			X
<p><b>Legal Assistance</b></p>  <p>Provides access to telephonic legal assistance from our qualified attorneys available 24-hours a day. Benefit includes telephonic advice on general legal matters including but not limited to advice on lease agreements, property law, consumer advice, debt advice, self-defence, 3rd party recoveries, criminal matters and possible representation at litigation.</p>			X

### SETUP: To be able to track your location in an emergency you need to complete the steps below:

- 1 Download the HelpMe 24/7 mobile application from the Google Play store or the Apple App store
- 2 Alternatively, save the USSD panic number \*120\*880\*725444# on your cell phone
- 3 Panic in via the Mobile App or USSD
- 4 Our crisis centre will call you to ensure they can pinpoint your location and assist with your emergency
- 5 Share the Mobile App or USSD panic number with additional members on your HelpMe 24/7 membership, so they can access the services.

### EMERGENCY

In an emergency you need to do the following:

Panic in using the Mobile app or USSD panic number and one of our crisis centre agents will call you to ensure they can pinpoint your location and assist with your emergency.

Please visit

[www.helpme247.co.za](http://www.helpme247.co.za)

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